



# JEFF WILSON

pool service • pool renovation

We are excited to welcome you to the Jeff Wilson Pool Service Family!

As a family owned and operated pool service company in Naples Florida since 1985, we are thrilled to expand our services to the customers of Vista Pools. A little about our company – my father, Jeff Wilson has been in the pool industry in Collier County since 1973. Going out on his own in 1985, he and my mother Lis started Jeff Wilson Pool Service. Fast forward 30 plus years, our family business now includes myself, my sister Emily, and over 55 full time employees. Thanks to our experienced maintenance, repair and office staff, we are equipped to promptly and knowledgeably respond to all your pool needs and we are confident you will be pleased with our service.

Our acquisition of Vista Pools' residential accounts and continuing partnership with Pinnacle Pools evolved over years of our working together. While Pinnacle Pools is primarily a “pool construction company”, Jeff Wilson Pool Service is primarily a pool maintenance, repair and renovation company. Focusing on our individual and collective strengths has brought us to this point of collaboration. Pinnacle Pools will continue to honor all new construction warranty issues and Jeff Wilson Pool Service will handle the day to day maintenance and servicing of your pool. For you, the customer, this is a win-win!

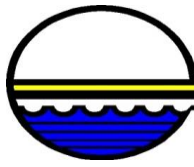
Your pool maintenance with JWPS, Inc. will begin September 1, 2017. During these first few weeks and months of service, we will be working very closely with the staff at Vista Pools to ensure a smooth transition. For billing purposes, we ask that you complete our billing preference form that is enclosed with this letter and return it to our office at your earliest convenience. Not only will we honor your current plan and pricing, we will set up your account according to your preferences.

Should you have any questions or concerns about this transition or our services, please call us at 239-566-7733. We are here for you! Our office hours are Monday through Friday from 7:30am – 4:30pm. After hours, our voicemail will take your call and on weekends a technician is available for emergencies. For pool specific questions or issues, please contact our General Manager, Greg Beall at: [Greg@jwpsinc.com](mailto:Greg@jwpsinc.com) For account, billing and customer service issues, please contact our Office Manager, Colby Rieger at: [Colby@jwpsinc.com](mailto:Colby@jwpsinc.com)

Again, welcome to the JWPS family. We look forward to getting to know you and your pool!

Sincerely,

Casey Wilson  
President



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## Billing Preference Form

Customer Name: \_\_\_\_\_

Phone #: \_\_\_\_\_

JWPS Service Address: \_\_\_\_\_

Cell#: \_\_\_\_\_

Addl. Contact #: \_\_\_\_\_

Billing Address: \_\_\_\_\_

(if different) \_\_\_\_\_

Mnthly Plan/Cost: \_\_\_\_\_

Email Address: \_\_\_\_\_

Billing Preference:    email    fax    mail    none

Fax: \_\_\_\_\_

(circle one)

### REPAIRS *(Please check only one)*

Please make all necessary repairs/replacements automatically

Please contact for approval *before* making any repair over \$100

Please contact for approval *before* making ANY repair/replacement

### PAYMENTS *(Please check only one)*

Please charge my CC (provided below) for monthly maintenance ONLY

Please charge my CC (provided below) for ALL charges (maintenance and repairs)

Please debit my account via EFT (provided below) for monthly maintenance ONLY

Please debit my account via EFT (provided below) for ALL charges (maintenance and repairs)

Credit Card Payments: JWPS accepts VISA, Mastercard, AMEX & Discover

Credit Card Number: \_\_\_\_\_

Expiration: \_\_\_\_\_ CVV: \_\_\_\_\_

Billing Zip Code: \_\_\_\_\_

Signature: \_\_\_\_\_

**-or-**

EFT Information:

Routing #: \_\_\_\_\_

Signature: \_\_\_\_\_

Account #: \_\_\_\_\_

**Please Note: Monthly Pool Maintenance is billed the 1st of each month for that months service.  
CC and EFT payments are processed on the 1st of the month.  
We do not send out monthly maintenance invoices - this monthly amount does not change.  
If you have special/additional billing needs, please contact our office.**

Please return completed form by either e-mail: [colby@jwpsinc.com](mailto:colby@jwpsinc.com)

Fax: (239) 566-9910 or mail: 5365 Jaeger Road, Naples, FL 34109